Firm name: Atlanta Insurance Intermediaries Limited
Period covered in this report: 1st January 2026 to 30th June 2026

Atlanta Insurance Intermediaries Limited	**Number of complaints opened by volume of business**						
Product/Service	**Intermediation (within the reporting period)**	**Number of complaints opened**	**Number of complaints closed**	**Percentage closed within 3 days**	**Percentage closed after 3 days but within 8 weeks**	**Percentage upheld**	**Main cause of complaints opened**
Insurance and pure protection	7.05 Per 1000 policies sold	7847	7790	66.9%	33%	40.4%	Disputes over sums / Charges
Credit-related	0.67 per 1000 credit accounts	181	181	64.1%	35.9%	45.9%	N/A